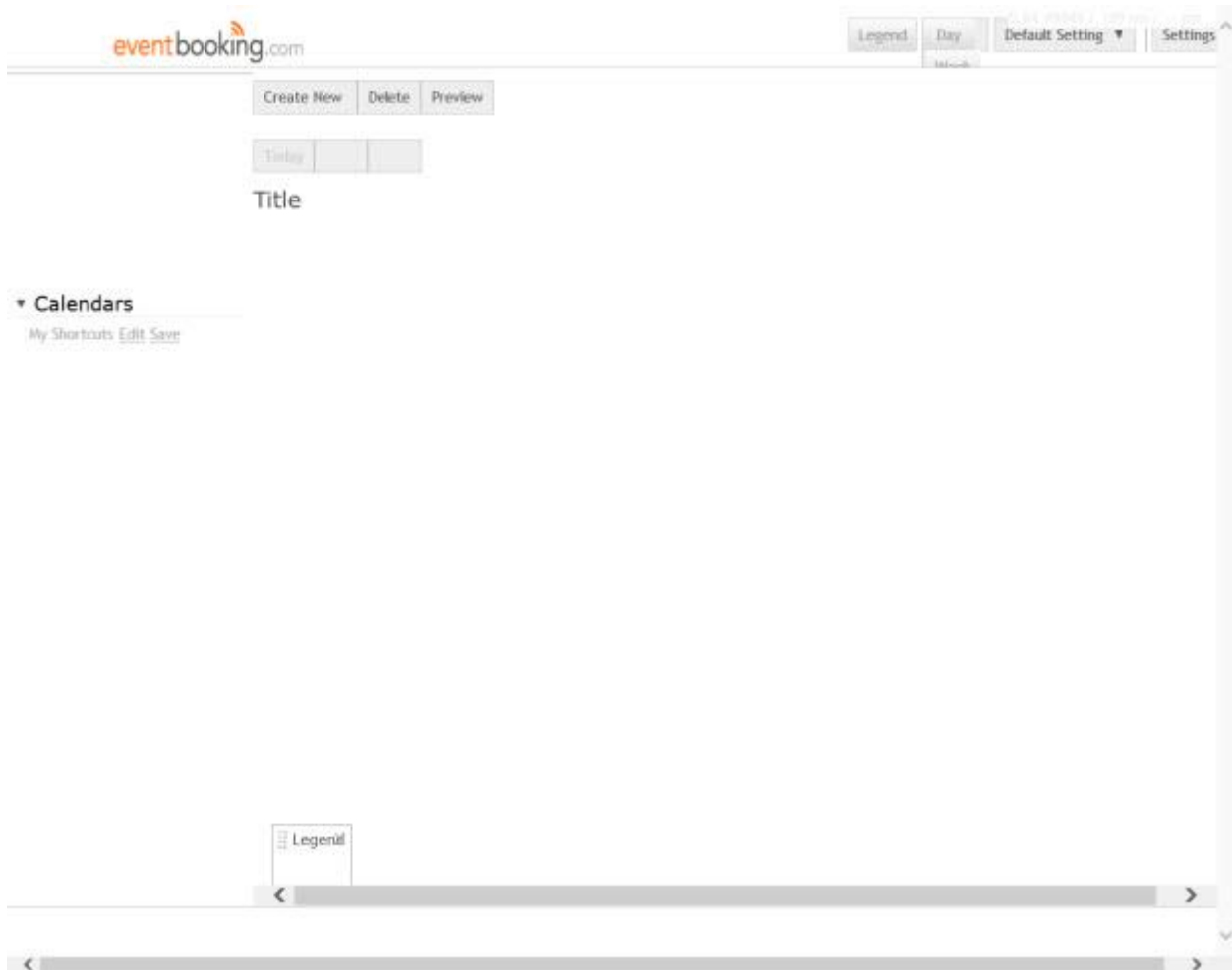


Issues in Internet Explorer

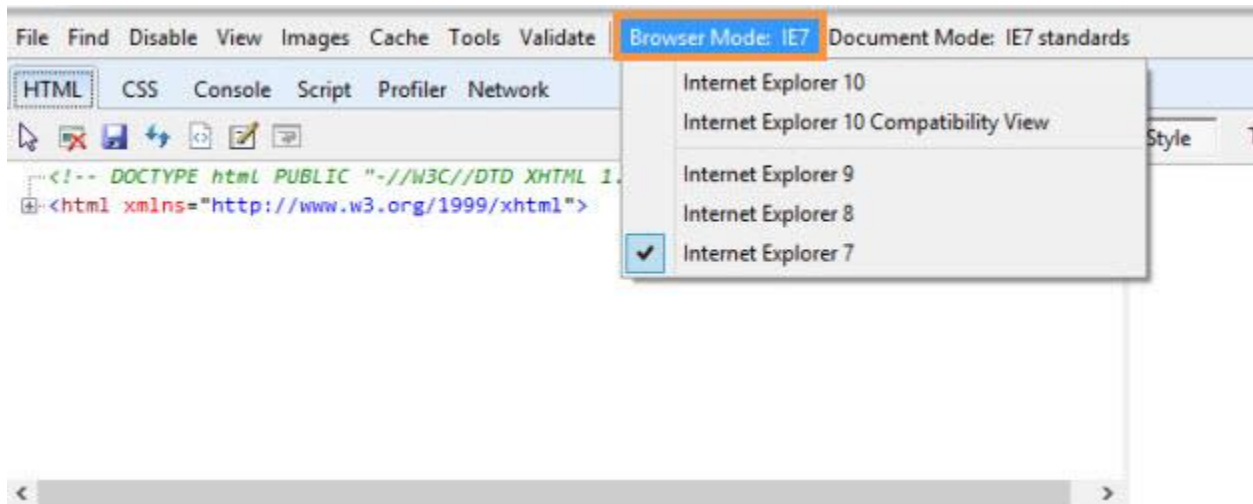
Updated: November 24, 2014

Some issues may arise when using Internet Explorer to interact with EventBooking due to incorrect browser or document modes. The below image shows how the calendar might display when one of these settings is not correct.

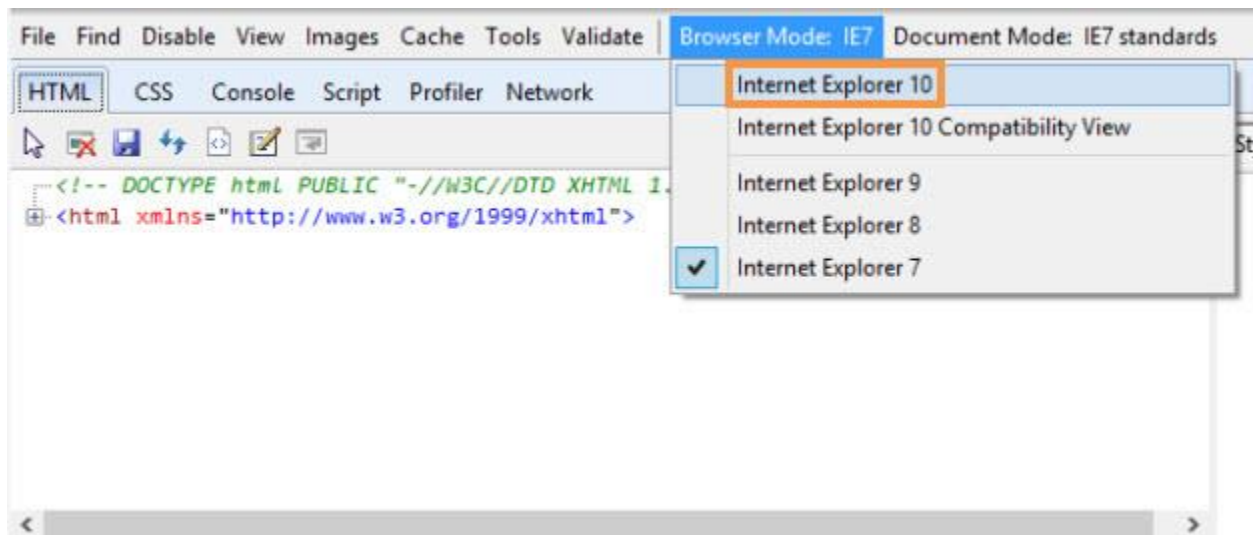


To fix issues like this, please complete the following steps:

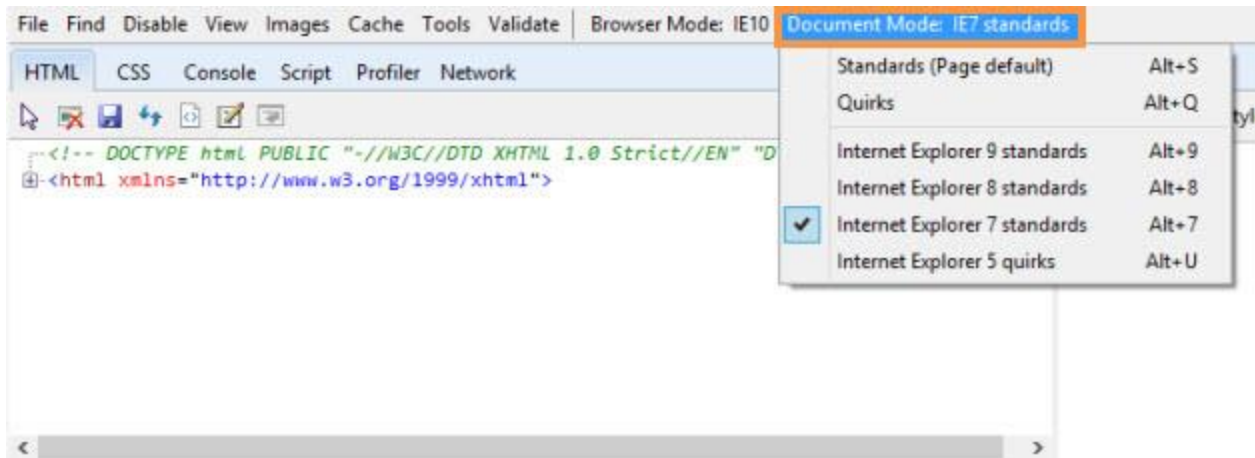
1. Press the **F12** key on your keyboard.
2. In the developer window that opens, locate and click **Browser Mode**.



3. Select the option with the highest number. (Do not select one labeled Compatibility View.)

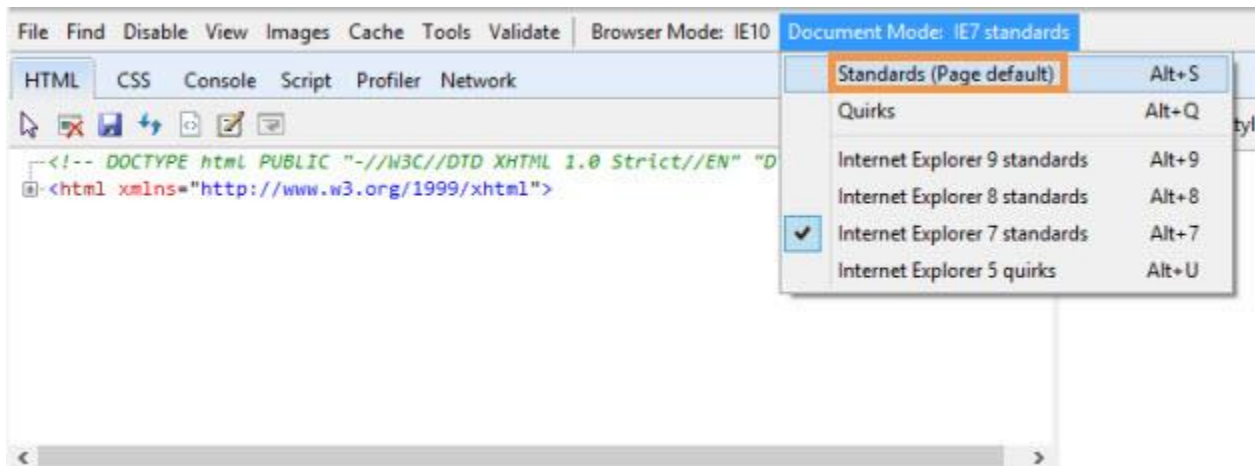


4. Locate and click **Document Mode** next to *Browser Mode*.



5. Select **Standards** or **Standards (Page Default)**.

- If one of those options is not available, select **Internet Explorer XStandards** (where *X* is the highest number available).



6. Press the **F12** key on your keyboard to hide the developer window.
7. Reload the page and see if the problem persists.

The screenshot shows the eventbooking.com website interface. At the top, there is a navigation bar with links for Home, Calendars, Sales, AddressBook, Resources, Reports, and My Website. The user is logged in as John Doe. The main content area displays a calendar for March 2015. The calendar is set to the 'Month' view and shows events for the month. The events listed are:

- Hina (Girl's Fes)**: Arena, 8:00 AM - 11:59 AM, Request for H...
- White Day**: Arena, 8:00 AM - 11:59 AM, Request for H...
- Hounin**: Arena, 8:00 AM - 11:59 AM, Request for H...
- Shunbun no Hi**: Arena, 8:00 AM - 11:59 AM, Request for H...

The browser's address bar shows 'eventbooking.com' and the page title is 'Home | Calendars | Sales | AddressBook | Resources | Reports | My Website | (Help Desk) | (Sign out) | John Doe'. The browser's status bar at the bottom indicates 'File | Find | Disable | View | Images | Cache | Tools | Validate | Browser Mode: IE10 | Document Mode: Standards'.

8. If the problem does persist, you may need to [clear your cache](#).