

Enabling Cookies and JavaScript

Updated: August 5, 2015

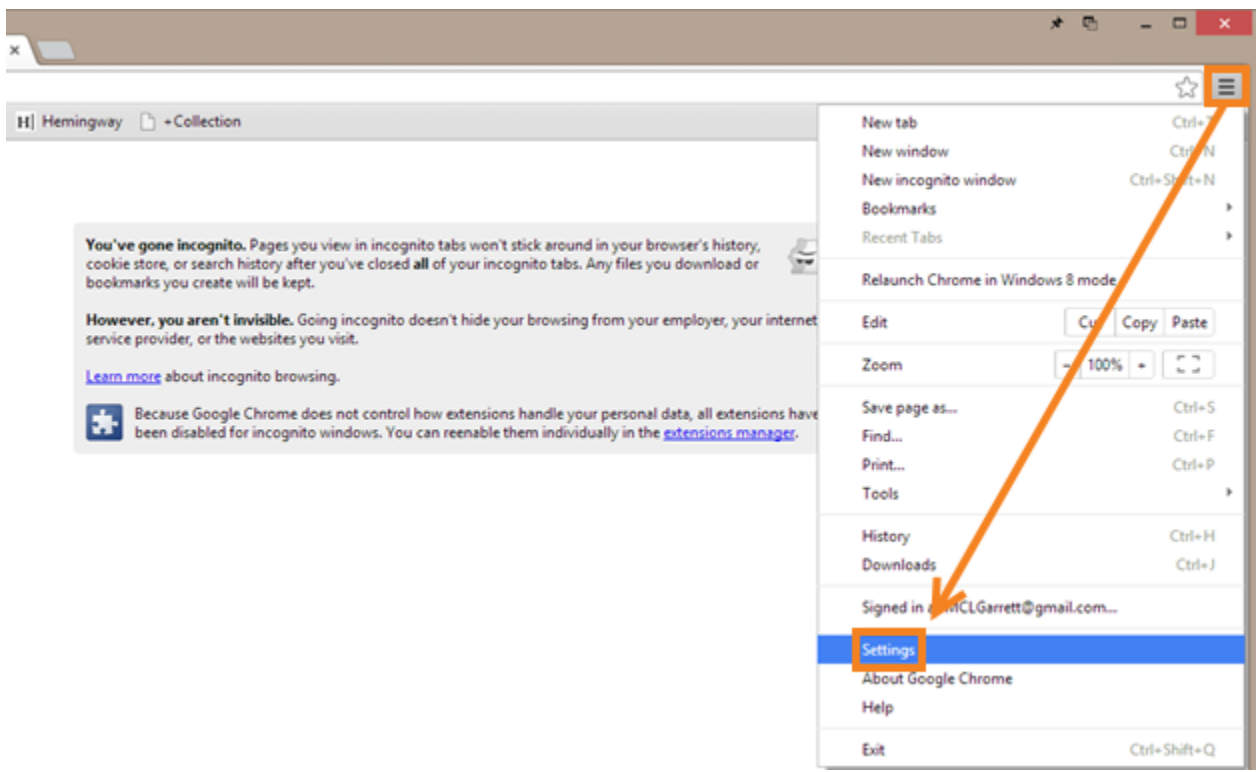
Some problems that EventBooking users encounter are related to their browsers' security and privacy settings, specifically those related to cookies and JavaScript. Both must be enabled for EB to be fully functional.

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Chrome

1. Click the icon of three horizontal lines in the upper-right of the browser window.
2. Click **Settings**.



3. Click **Show advanced settings**.

Users

You are currently the only Google Chrome user.

Default browser

The default browser is currently Google Chrome.

[Show advanced settings...](#)

4. Click **Content settings...** under *Privacy*.

Privacy

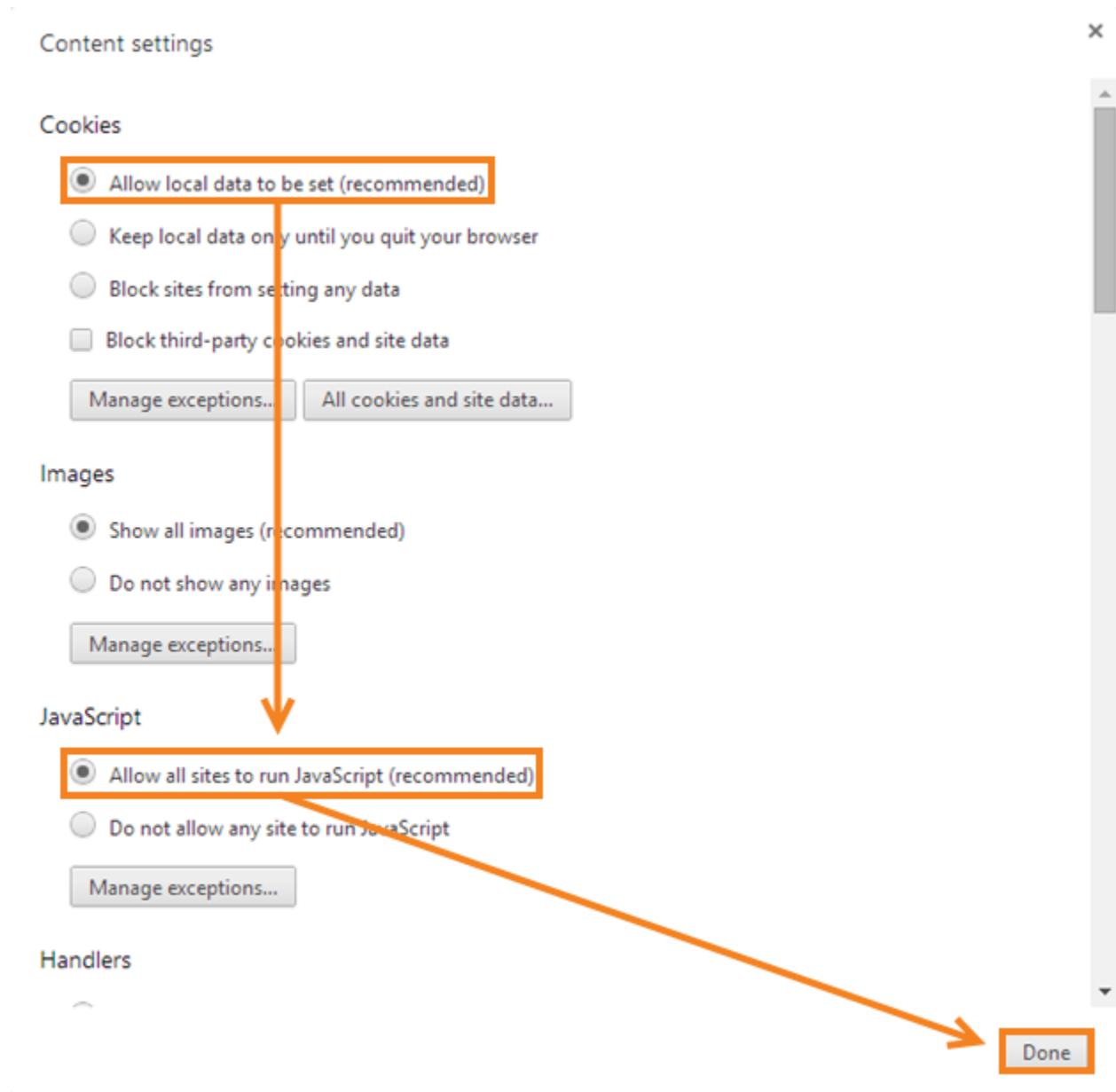
Content settings...

Clear browsing data...

Google Chrome may use web services to improve your browsing experience. You may optionally disable these services. [Learn more](#)

- Use a web service to help resolve navigation errors
- Use a prediction service to help complete searches and URLs typed in the address bar
- Predict network actions to improve page load performance
- Send suspicious downloaded files to Google
- Enable phishing and malware protection
- Use a web service to help resolve spelling errors
- Automatically send usage statistics and crash reports to Google
- Send a "Do Not Track" request with your browsing traffic

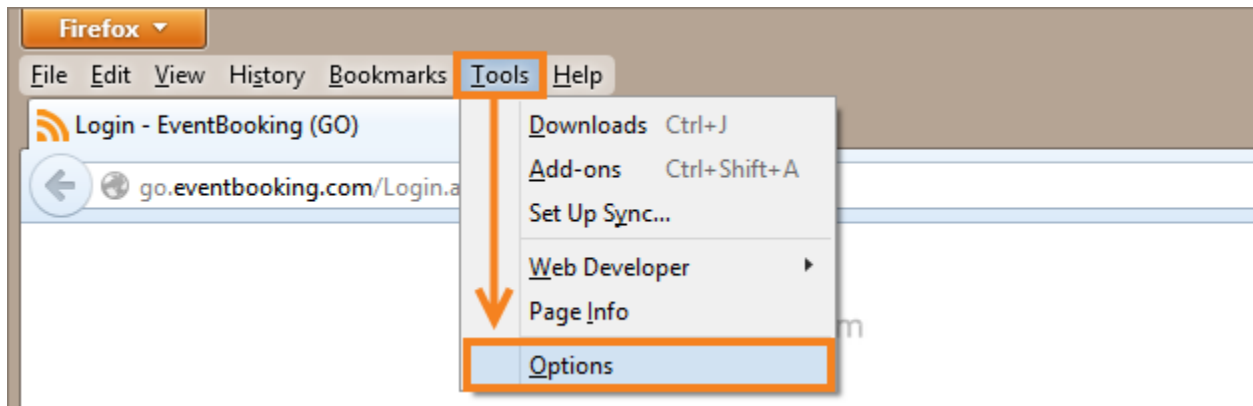
5. Select **Allow local data to be set (recommended)** under *Cookies*.
6. Select **Allow all sites to run JavaScript (recommended)** under *JavaScript*.
7. Click **Done**.



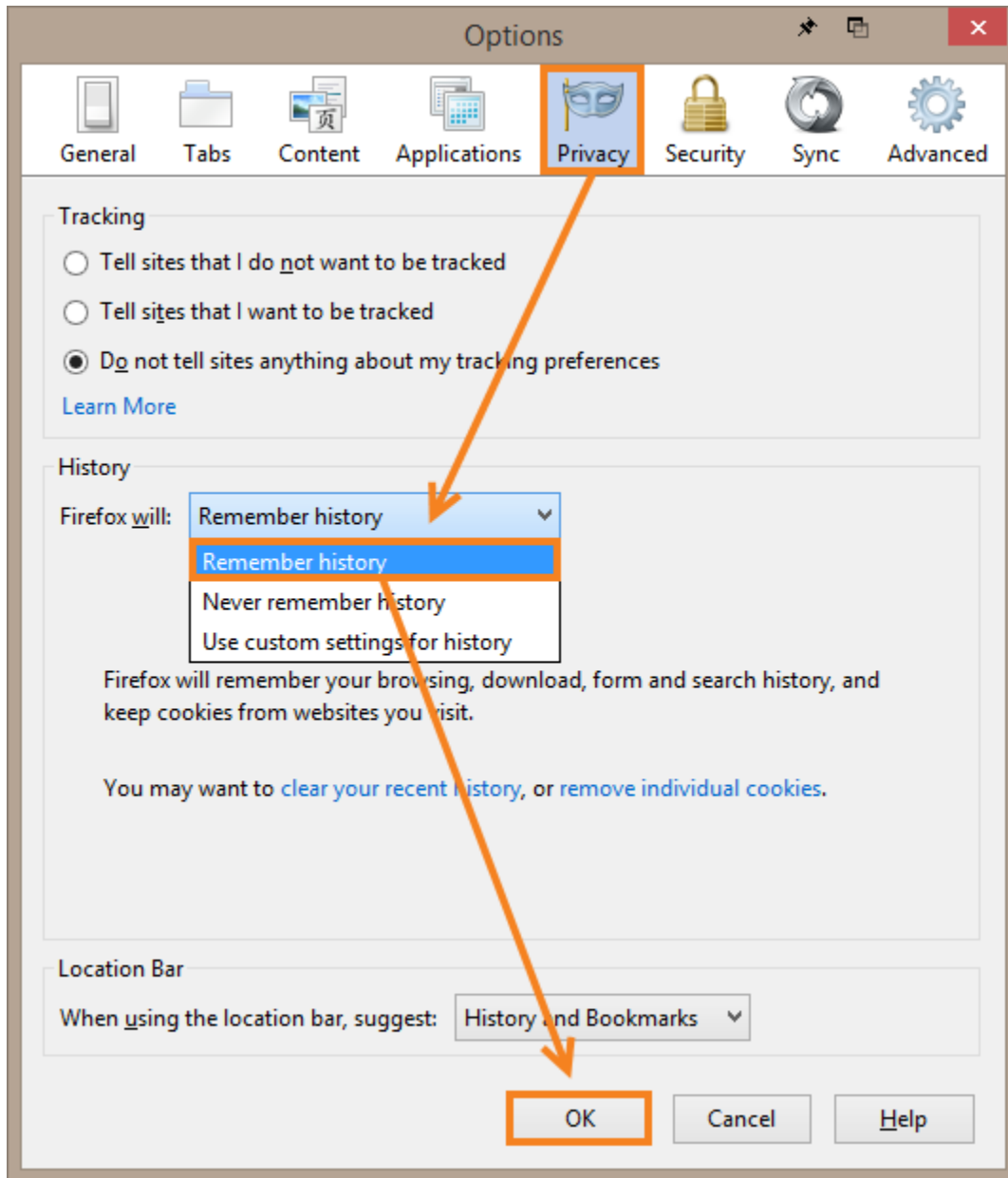
8. Reload the page with which you were experiencing issues.

Firefox

1. Press **Alt** on your keyboard.
2. Click **Tools**.
3. Click **Options**.



4. Click the **Privacy** tab.
5. Select **Remember history** from the dropdown under *History*.
6. Click **OK**.

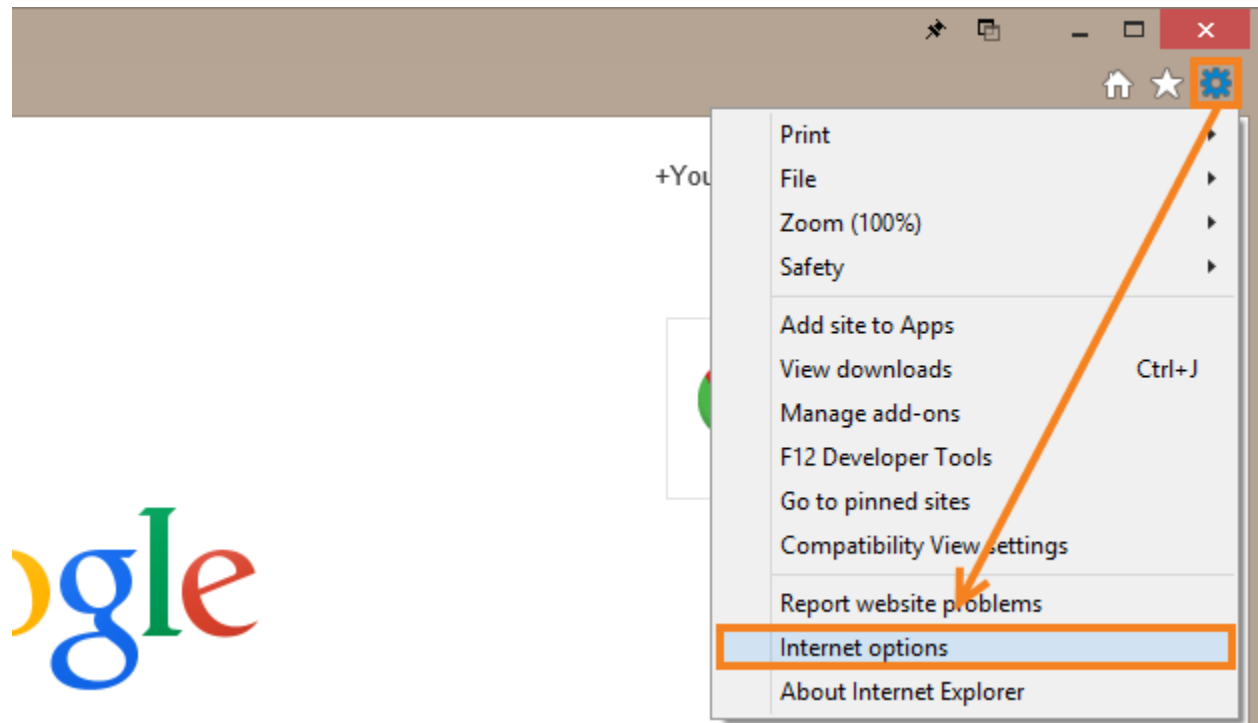


7. Reload the page with which you were experiencing issues.

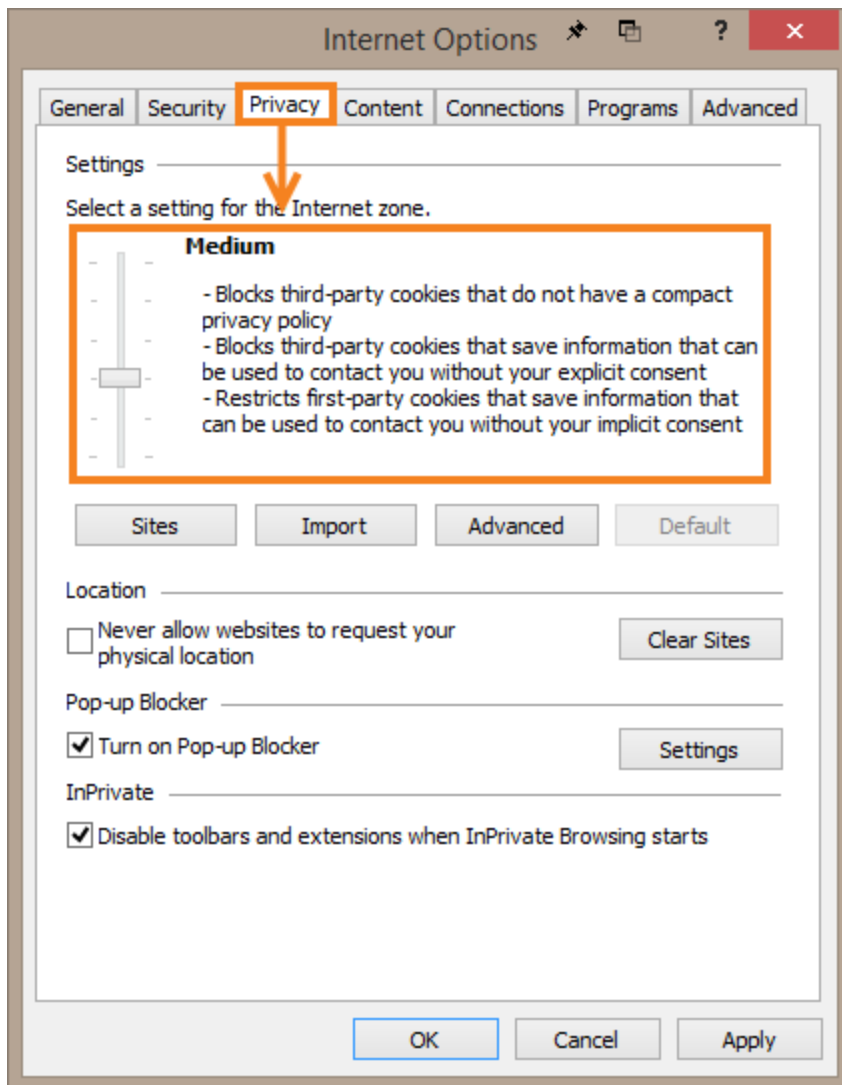
Note: The current version of Firefox does not provide a way to disable or enable JavaScript from the options menus.

Internet Explorer

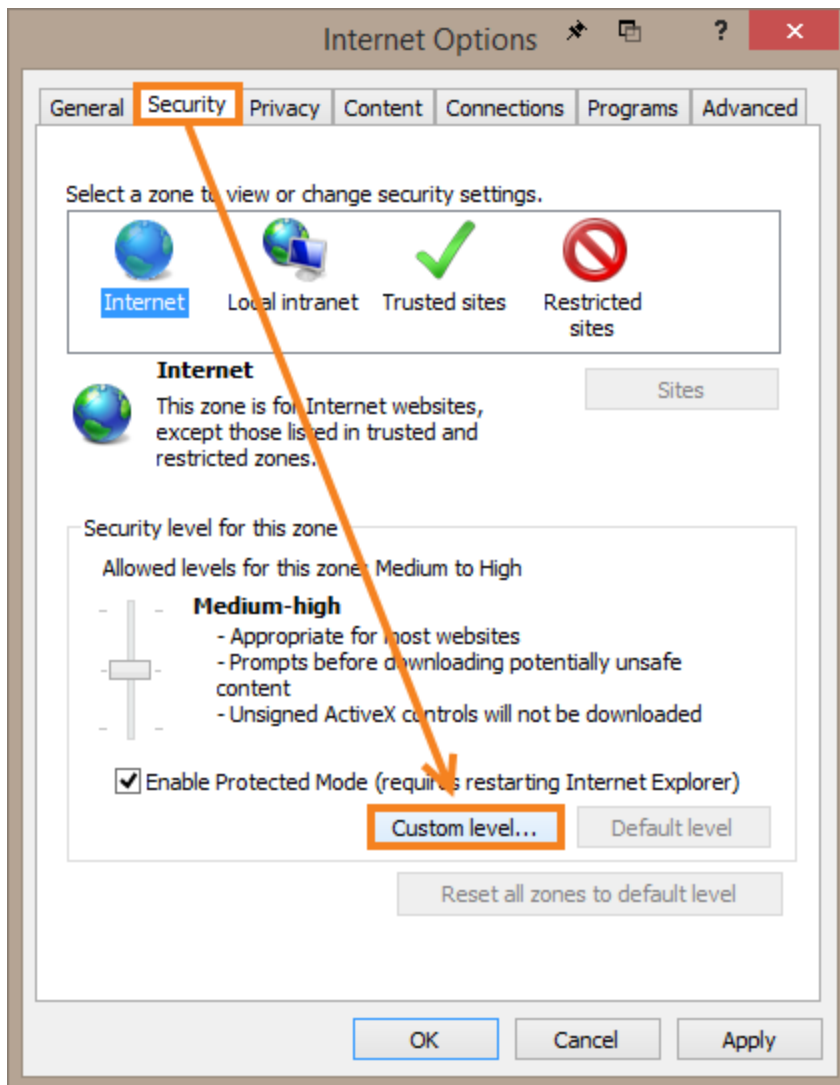
1. Click the gear icon in the upper-right of the browser window.
2. Click **Internet Options**.



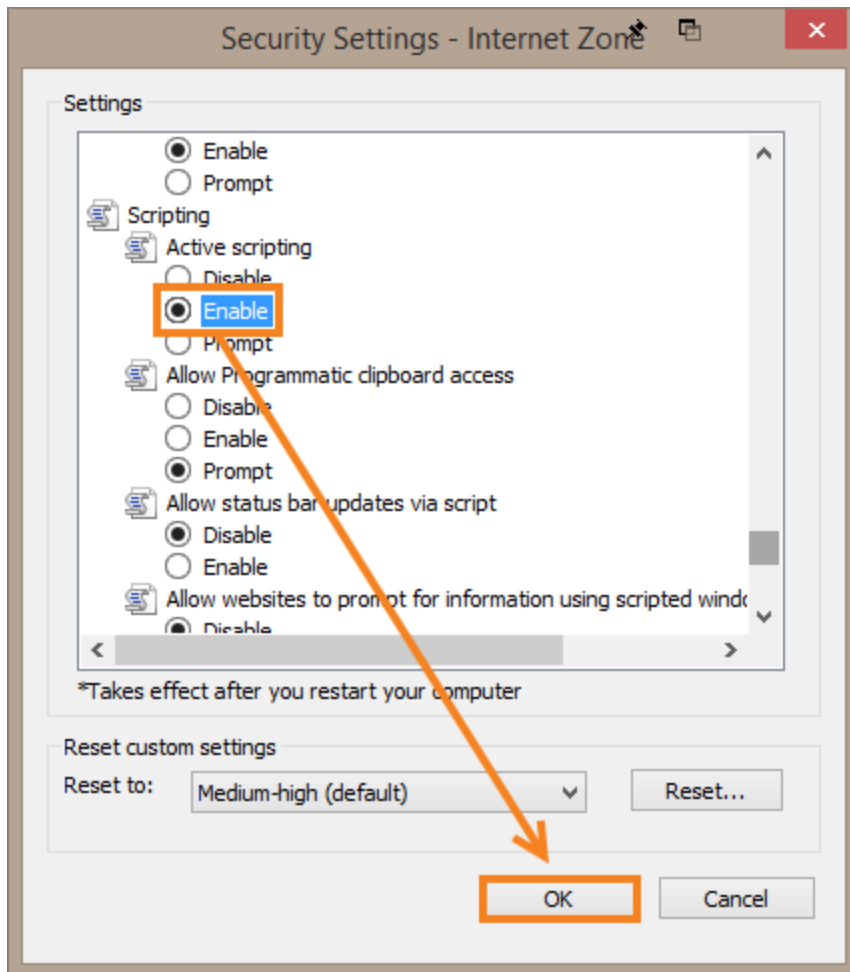
3. Click the **Privacy** tab.
4. Adjust the privacy slider to your preferred level. (Medium is recommended.)



5. Click the **Security** tab.
6. Click **Custom level...**

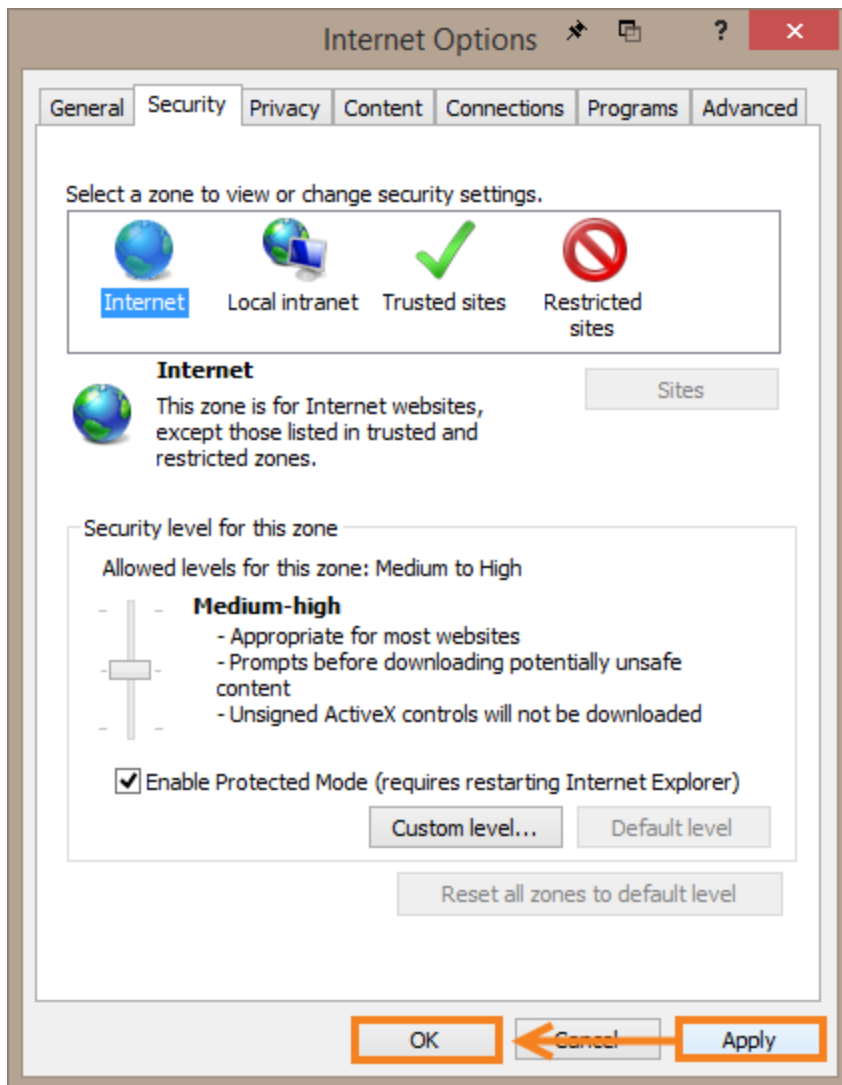


7. Scroll down until you find **Active scripting**.
8. Select **Enable** under *Active scripting*.
9. Click **OK**.



10. Click **Apply**.

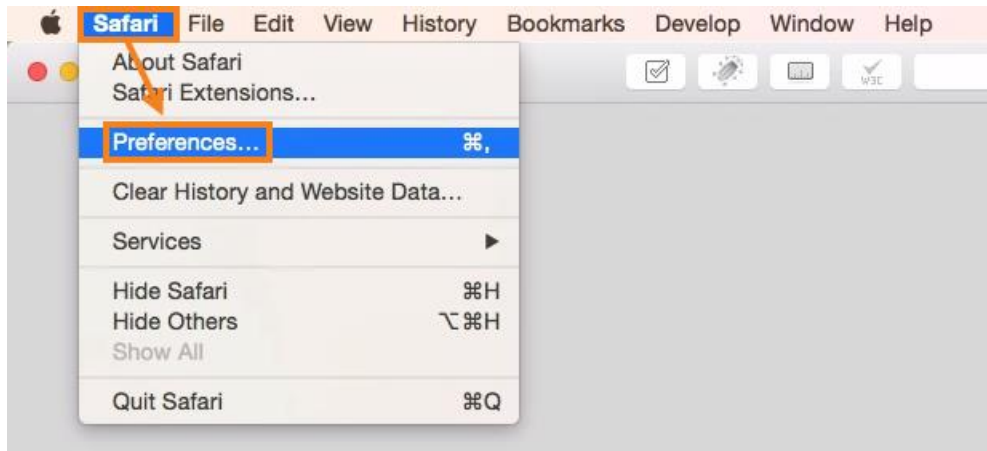
11. Click **OK**.



12. Reload the page with which you were experiencing issues.

Safari

1. Click **Safari** in the upper-left of your screen.
2. Click **Preferences...**



3. Select the *Security* tab.
4. Check the box next to *Enable JavaScript*.

