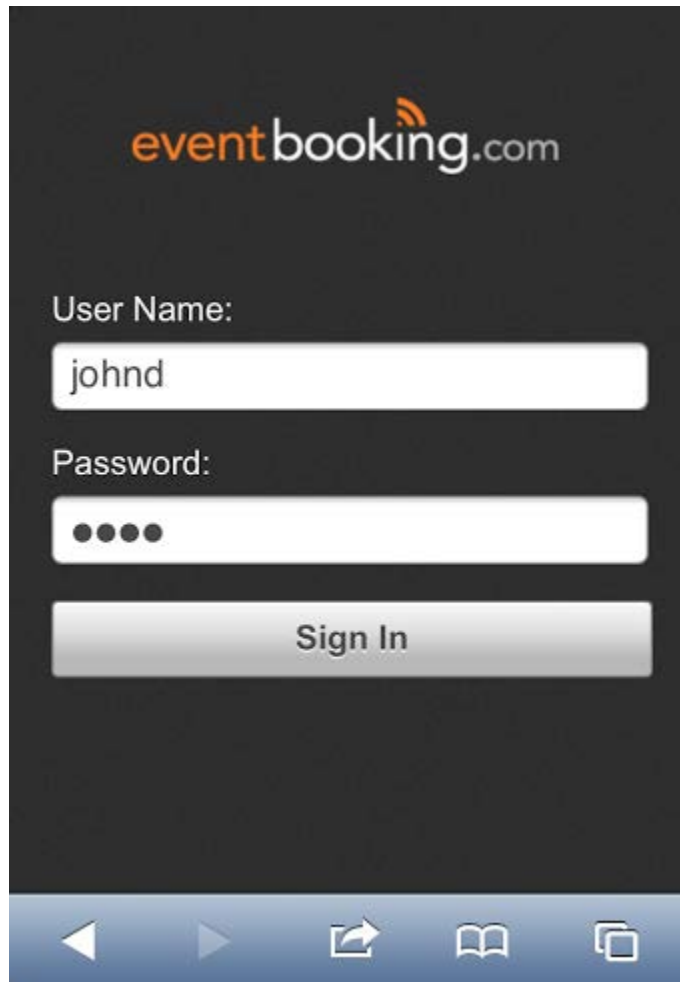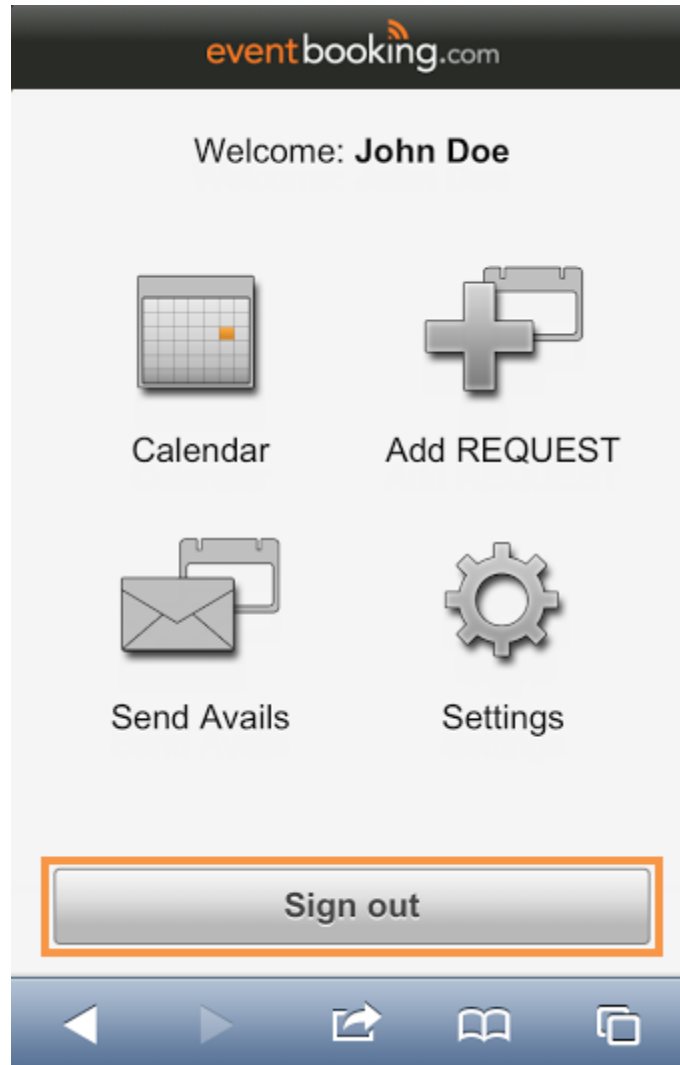# iPhone or iPad is Logging Out of Mobile Site
Updated: March 19, 2015

Some users have experienced an issue with the EventBooking mobile site logging them out automatically. This mostly affects users with an iPhone 4S or later model that are running iOS6 or later. To correct this issue:

1. Sign in to the mobile site.

2. Immediately sign out of the mobile site.

3. Press the home button to exit Safari.
4. Press the home button twice to display the multitasking panel.

5. Press and hold the Safari icon until a red circle appears in the upper-left corner of the icon.
6. Press the red circle to close Safari.

7. Press the home button twice to hide multitasking panel.
8. Press the **Settings** app icon.

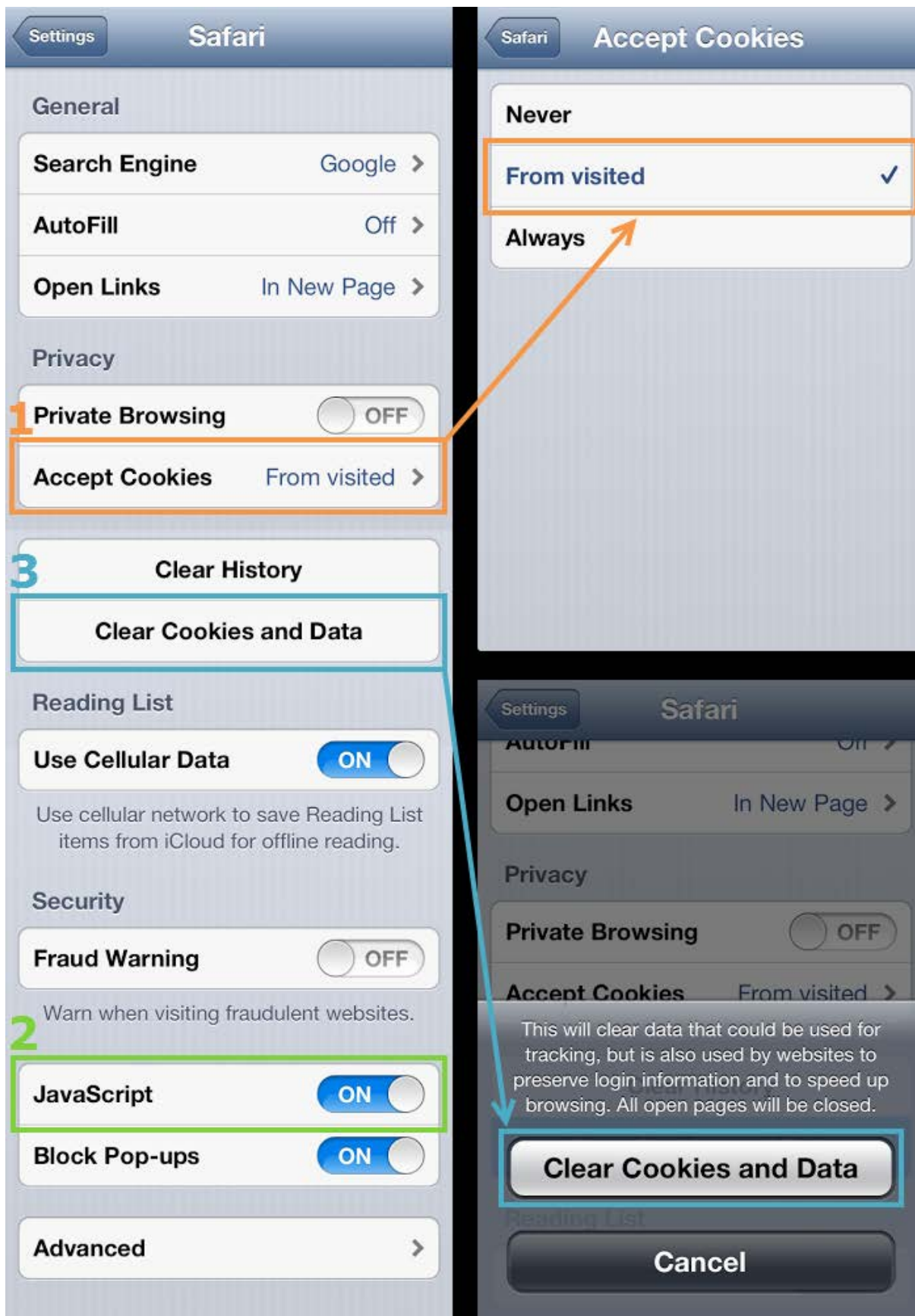9. Scroll down until you see the option for Safari settings.

10. Press **Safari**.

11. Make sure **Accept Cookies** is set to **From visited**.
12. Make sure **JavaScript** is set to **ON**.
13. Press **Clear Cookies and Data**.
14. On the warning that pops up, press **Clear Cookies and Data** again.

Settings	Safari		Safari	Accept Cookies

General

Search Engine	Google >
AutoFill	Off >
Open Links	In New Page >

Privacy

1 Private Browsing ⊙ OFF

Accept Cookies From visited >

Never

From visited ✓

Always

3 Clear History

Clear Cookies and Data

Reading List

Use Cellular Data ON ⊙

Use cellular network to save Reading List items from iCloud for offline reading.

Security

Fraud Warning ⊙ OFF

Warn when visiting fraudulent websites.

2

JavaScript ON ⊙

Block Pop-ups ON ⊙

Advanced >

Settings	Safari

AutoFill Off >

Open Links In New Page >

Privacy

Private Browsing ⊙ OFF

Accept Cookies From visited >

This will clear data that could be used for tracking, but is also used by websites to preserve login information and to speed up browsing. All open pages will be closed.

Clear Cookies and Data

Cancel

15. Press the home button to exit Settings.
16. Open Safari.
17. Sign back in to the mobile site.